



985 North Todd Avenue  
Azusa, CA 91702-2226 USA  
Telephone: (626)812-7220  
(800)678-2886  
Fax: (626)812-0278  
Email: orders@optionsauto.com

## NEW DEALER APPLICATION

### Required Documents

- Photo copy of current Business License
- California Companies Only -
  - Must submit a Resale Certificate. If we do not have a copy in our possession at the time of sale, sales tax will be added to your order.
  - Photo Copy of Seller's Permit issued by the State Board of Equalization
- Photo Copy of Website Page or Advertising
- A completed New Dealer Application

### Methods of Payment

- Money Order, Bank Wire, Bank Cashier's Check.
- Company Check - a copy of void Company Check along with the completed Company Check Acceptance Agreement must be submitted before we can start accepting a Company Check.
- Credit Card - a copy of completed Credit Card Authorization Form along with copies of front and back of the credit card and a government issued ID card.

### Returned Checks

- Checks returned for ANY reason are subject to US\$30.00 service charge and a 2% monthly finance charge. All returned checks will be reported to a major Credit Bureau.

### Methods of Shipment

- Due to our volume shipments with different carriers, we are able to get special rates from different carriers and we are passing these rates to our customers. We ship with the following carriers: Federal Express, UPS, Trucking and USPS.

### Drop Shipments

- All drop shipments need to be prepaid including handling and freight.

### Cancellation of Back Orders

- To avoid any freight charges and restocking fees, please contact our sales representatives via email to cancel any back orders. It is recommended to cancel the order with the same sales representative who originally took your order.

### Special Orders

- All special orders and specially priced merchandise must be paid for in full at the time of order. These items cannot be cancelled once order has been placed. Parts that we normally don't stock, parts that need to be built, or parts that need to be imported by us or manufactured will be a special order. Please check with our wholesale representatives before placing order.



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### Return Policy

- Return for exchange or refund will be allowed only within 14 calendar days from the date of receipt of merchandise with no exception. All authorized return merchandise must be unused and in its original saleable packaging. No return or exchange on merchandise that shows signs of having been installed, modified, mounted, scratched or defaced will be allowed. RETURN AUTHORIZATION NUMBER must be obtained before any returns can be made. We will not accept any returns without this number. Please write the R.A. Number clearly on the outside of the returning package and tag the item(s) inside with your company name and the R.A Number. All returns must be received by Options Auto Salon within 10 calendar days after the R.A. Number has been issued. The Return Authorization number does not imply a replacement or refund, but only that we will inspect the merchandise based on your claim. Returns must be sent freight prepaid and insured by you. Original shipping and handling charges are not refundable. A photo copy of your invoice showing the invoice number must accompany your return along with a written explanation and a contact phone number where we may be able to reach you. It is the responsibility of the customer/installer to verify the correct size and application of the parts before installation. A 20% restocking fee will be assessed on all authorized returns.

**No cancellations, refunds, or exchanges on special order items or custom order items will be allowed.**

It is also the customer's responsibility to repack the item(s) that are being returned and make sure that it is properly and securely packed with sufficient packaging material to prevent the item from being damaged in transit. We cannot give credit or refund on a returned package that got damaged due to insufficient packing. All hardware & accessories included in the original package needs to be returned or the customer will be charged. All returned items need to be insured (in case of lost or damaged) and we recommend the customer to get a tracking number to track the shipment.

**Account has to be current and in good standing before any returns will be approved and processed. Returns will not be permitted for account with outstanding balances.**

### Refused Shipments

- Any Dealer with shipment returned "REFUSED" for any reason will be permanently dropped as a distributor and no further shipments will be made until all charges associated with the refused shipments are paid in full. Any refused shipments sent back to Options Auto Salon do not constitute the right to a refund or credit. It is the customer's responsibility to make all arrangements with Options Auto Salon for the refused shipment. Customers will be charged freight expenses associated with the refused shipment as well as a 20% restocking fee on all products shipped.

### Shipping Errors

- If you receive an incorrect item(s) due to our error, we will issue a Call Tag to pick up the incorrect item(s) and ship the correct item(s) at no additional charge to you upon receipt of the incorrect part(s). Please report any shipping errors within 48 hours after receipt of products.



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### **Shortage/Damaged Shipment**

- All merchandises are packed carefully and correctly utilizing a triple check method before it leaves our facility. Damaged shipments should be checked in the presence of the carrier. Please keep all shipping cartons and packing material for carrier inspection.

**Claims for shortage or damage of items must be made within 48 hours after receipt of merchandise.**

### **Warranties**

- No warranty whatsoever will be valid if the defect was caused by customers' abuse, negligence, and/or mishandling. All merchandise sold by Options Auto Salon is only subject to manufacturer's warranty, if any, and is subject to submission to the manufacturer for approval for repair or replacement of merchandise. Customer, however, will be responsible for shipping and handling fees. No labor or inconvenience may be included in any claims. There is no warranty on lights, light bulbs, electrical parts, and internal engine or turbo parts. All dealers are responsible to check your state and local laws regarding the use of any of these parts before selling to your customers.

### **Freight**

- Prices do not include freight charges. All merchandise will be shipped by the fastest, most economical method available, unless otherwise requested or instructed.

### **Prices**

- All prices and discounts are subject to change without notice. Possession of Options Auto Salon Wholesale Price Guide, Discount Structure Sheet, or Catalog does not constitute an offer to sell any items listed.

### **Product Specifications**

- Prices, materials, design, specifications, and recommendations are subject to change without prior notice. All merchandise information presented in this web site is true and correct at the time of publication.

### **Volume Pricing**

- Options Auto Salon offers special pricing on quantity purchases. Please call your sales representative for more information.

### **International Order**

- All international orders must be pre-paid via wire transfer. We offer shipping to Canada and other foreign countries by Federal Express, UPS, Ocean Freight, and Air Freight. Any other export/import fees, applicable taxes, custom duties and freight will be the responsibilities of the Dealer which will be collected by the carrier.



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Please print and complete this form then return to  
Email: orders@optionsauto.com or Fax (626)812-0278

#### **Titles of Ownership**

- All parts will remain the property of Options Auto Salon until paid for in full.

#### **Termination**

- Options Auto Salon reserves the right to terminate any account who does not meet our dealer requirements and our terms and conditions.

#### **Legal Venue**

- In the event that legal proceedings are required to resolve disputes or indifferences, all claims and filing must be made with the Citrus Municipal Court located in West Covina, California. By submitting the order, dealers hereby acknowledge and agree to be abided by the above "Terms and Conditions" of Options Auto Salon.

#### **Hours of Operation**

- We are open Monday through Friday from 8:00AM to 5:00PM (Pacific Standard Time). Operation schedule is subject to change with holidays.

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**I/We would like to apply for a Dealer Account with Options Auto Salon  
and hereby agree to the terms and conditions as stated above:**

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|         |                 |
|---------|-----------------|
| Company | Federal Tax ID# |
|---------|-----------------|

Business Type:    ☐ Corporation                      ☐ Partnership                      ☐ Proprietorship

If Subsidiary, Name of Parent Company: \_\_\_\_\_

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|--------------------------------------|-------|--------------------------------|-------|
| Authorized Personnel<br>(Print Name) | Title | Contact Person<br>(Print Name) | Title |
|--------------------------------------|-------|--------------------------------|-------|

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Address

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|                  |               |         |
|------------------|---------------|---------|
| Telephone Number | Email Address | Website |
|------------------|---------------|---------|

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|--|------|
| Owner / Authorized Personnel Signature | Date |
|--|------|